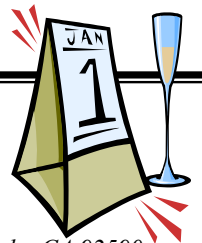


JANUARY 2015

LOS SERRANOS RANCH

Professionally Managed by Keystone Pacific Property Management, Inc. - 41593 Winchester Road, Suite #113, Temecula, CA 92590



How to Make a New Year Resolution

Although many of us make a New Year resolution at the beginning of a New Year, we do it more out of a custom than with actual planning. Also, people don't spare much thought in finding out what he/she will actually like to achieve in the year. Hence, the success rate with a New Year resolution is actually poor. Some tips, therefore, can become handy in making your New Year resolution a success.

Fix your target: What is really important to you? What do you want to achieve in the coming days? Setting your priorities will help you set your New Year's resolution better.

Make a realistic promise: When we promise, we promise big, without really considering the possibilities of achieving it at the end. This is one of the major causes of higher failure rate with New Year's resolutions. Hence, make yourself a realistic promise.

Make an optimistic promise: Try and look at the positive side of the promise. Leave the negative ideas aside. Hence, instead of saying that 'I'll not be late at my appointments' say 'henceforth, I'll reach everywhere in time'. The positive tone will help you improve your chances of success.

Break down big goals: If you have promised yourself a big thing, set small targets at first. Instead of looking at the mammoth task on the whole, taking small steps towards achieving it will help you to reach the target easily.

Develop other habits: We all know that some habits are hard to change. Hence, the best way to change an old habit is by developing other engagement. If you have decided to quit smoking, find another engagement which will relax you and will take your mind away from smoking.

—Visit www.123newyear.com for more fun facts about resolutions



A friendly reminder...

All holiday lighting and decorations should be removed from the exterior of your home by
Thursday, January 15th.



BOARD OF DIRECTORS:

President – Roman Nava
Vice President – Leticia Crawford
Treasurer – Matt Brown
Secretary – Victor Weaver
Member-at-Large – Philip Issa

NEXT BOARD MEETING:

January 13, 2015

6:00 PM – Executive Session

7:00 PM – General Session

Butterfield Fire Station, 5551 Butterfield
Ranch Road, Chino Hills

The final agenda will be posted at the entryways at least 4 days in advance of the meeting. You may also obtain a copy of the agenda by contacting management at 951-491-6863.

IMPORTANT NUMBERS: ASSOCIATION MANAGER:

Serina Washington, CCAM

Phone: 951-491-6863

Fax: 951-491-6864

swashington@keystonepacific.com
Emergency After Hours: 951-491-6866

COMMON AREA ISSUES:

Jennifer Parker

Phone: 951-491-6866 ext. 636

jparker@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 951-491-6866

customercare@keystonepacific.com

ARCHITECTURAL DESK:

Phone: 951-491-6866 ext. 239

architectural@keystonepacific.com

VISIT

www.losserranoshoa.org to:

Pay your association bill online

Submit maintenance requests

Obtain minutes

Access your assessment billing account

JANUARY 2015 REMINDERS

- ◆ Keystone Pacific Closed in Observance of New Year's - Thursday, January 1st and Friday, January 2nd

For after-hours association maintenance issues, please call 951-491-6866 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
 - ◆ Trash Pick-Up Day - Thursdays
Please remove trash cans from the common areas within twelve (12) hours from the pick up and store the cans out of view from the street and common areas.
- Please remember to keep the noise level down from 10 p.m. to 7:00 a.m. You may contact the dispatch number below if the noise level is not being followed:
- This is the 911 number for Chino Hills (909) 465-6837

SIGN UP FOR COMMUNITY E-NEWS

Sign up to receive news and updates pertaining to our community association via email.

To sign up, please register from the "Update My Profile" page once you have logged into your billing account at www.keystonepacific.com.

SIGN UP FOR THE ACH PROGRAM

Save time and money and never miss a payment again! Sign up to have your assessment payments automatically debited from your checking or savings account. Please call Customer Care at 951-491-6866 or send an e-mail to customer care@keystonepacific.com to request an ACH application.

COMMUNITY REMINDERS/INFORMATION

- We will announce the Holiday Decorating Contest WINNERS in the next newsletter. We want to thank all of you who participated. The homes were nicely decorated!
- Need a Tutor? We have a credentialed teacher available to tutor Elementary to Junior High Students. The teacher will provide homework help and subject preparation. Please call (909) 393-4376/(909) 680-9668 for details.



Courtesy Counts

As a new year begins, remember that courtesy can only help a situation. Please be respectful of others in the community by controlling your pets' actions, including picking-up after them, keeping a watchful eye out and report vandalism, and abiding by noise and parking ordinances. Let's keep Chino Hills a great city to live in and Los Serranos Ranch a beautiful community!!!

Here's to a Prosperous 2015!!!

HAPPY NEW YEAR

CAMERAS AT THE ENTRANCE GATES REMINDER:

Please remember to vote by submitting your ballot. We will need to achieve quorum, consisting of more than 50% of the voting power of the membership, in order to install cameras at the entrance gates. The vote will take place on January 13, 2015. If you have any questions, please feel free to contact management at (951) 491-6863 or swashington@keystonepacific.com

