

DECEMBER 2015

LOS SERRANOS RANCH



www.losserranosranchhoa.org

Professionally Managed by Keystone Pacific Property Management, Inc. - 41593 Winchester Rd., Ste. 113, Temecula, CA 92590

HOLIDAY DECORATING CONTEST

REMINDER!!!



All residents are invited to participate in the Annual Holiday Home Decorating Contest! We encourage you to get in those garages and pull out the Christmas decorations! Homes will be judged on December 18th after 6:00 P.M. Let's get creative! *Decorating should take place before December 18, 2015.*

Happy Decorating!!!



**Be merry all, be merry all,
With holly dress the festive hall;
Prepare the song, the feast, the ball,
To welcome Merry Christmas!**

-William Robert Spencer

Designate a Driver!!!

The Holiday season is a festive time to enjoy the company of family and friends. Keep your celebrations safe and ensure the safety of those you care about by designating a driver to help out those who have had too much to drink. If hosting a party, consider taking on the added responsibility to provide transportation or keep the phone number to a cab company handy.



Have a safe and happy celebration.

BOARD OF DIRECTORS:

President – Roman Nava
Vice President – Leticia Crawford
Treasurer – Matt Brown
Secretary – Victor Weaver
Member-at-Large – Philip Issa

NEXT BOARD MEETING:

December 15, 2015

6:00 PM – Executive Session

7:00 PM – General Session

Butterfield Fire Station, 5551 Butterfield
Ranch Road, Chino Hills

The final agenda will be posted at the entryways at least 4 days in advance of the meeting. You may also obtain a copy of the agenda by contacting management at 951-491-6863.

IMPORTANT NUMBERS: ASSOCIATION MANAGER:

Serina Washington, CMCA

Phone: 951-491-6863

Fax: 951-491-6864

swashington@keystonepacific.com
Emergency After Hours: 951-491-6866

COMMON AREA ISSUES:

Alyssa Ripperger

Phone: 951-491-6866 ext. 636

aripperger@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 951-491-6866

customercare@keystonepacific.com

VISIT

www.losserranoshoa.org to:

Pay your association bill online

Submit maintenance requests

Obtain minutes

Access your assessment billing account

DECEMBER 2015 REMINDERS

Keystone Pacific Closed in Observance of the Holiday Season -

- * Christmas Eve - Thursday, December 24th
- * Christmas Day - Friday, December 25th
- * New Year's Eve - Thursday, December 31st

Trash Pick-Up Day - Thursdays
Please remove trash cans from the common areas after this day.

Please maintain your landscaping by mowing and weeding.

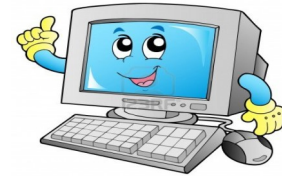
Please make sure you are taking steps to quiet your barking dogs and you are picking up after them.



SIGN UP FOR E-NOTIFICATIONS

Enroll to receive e-statement notifications once your assessment statement is ready to be viewed online. In addition to the e-statement notification program, you can also sign up to receive news and updates pertaining to our community association via email.

To sign up, please register from the "Update My Profile" page once you have logged into your billing account at www.keystonepacific.com.



FAMILY VISITING FOR THE HOLIDAYS?

As the holiday season approaches, we would like to remind everyone about parking within the community. During this time of year, many people have get-togethers with family and friends. This creates a lot of extra vehicle traffic on the streets.

Please be courteous to your neighbors. Most likely, they will have family visiting also. Please utilize your driveway for parking as much as possible. This will create more room for everyone!

DECORATE SMARTER TO SAVE ENERGY

Festive lights have become one of the staples of the holiday season; however, the energy it takes to power these little lights can cause you to lose your holiday cheer when the electric bill arrives in January.

Consider making the transition this year to light-emitting diode (LED) holiday lights. These lights are 80 percent - 90 percent more efficient than traditional lights. LEDs are shatterproof, shock resistant, and cool to the touch. Not only can they save you substantial cash, but these lights are safer for your family and can help prevent the risk of fire.

Avoid the hassle of turning your lights on and off manually by setting an automatic timer. You can customize the settings on your timer to shut off overnight and during the daytime so the lights are only on when you and your family are home to enjoy them.

CHRISTMAS TREE RECYCLING

Chino Hills Disposal will pick up Christmas trees for recycling. They will start picking up your Christmas trees on the first scheduled pick-up date after December 26th. Please remove all decorations, nails, and the tree stand from your tree and place it at the curb on the regular trash day. Any tree taller than six feet must be chopped in half in order to be eligible for pick up. Flocked trees cannot be recycled and must be chopped up and placed inside your trash container or contact Chino Hills Disposal at (866) 238-2444 for a free bulky item collection.