

JANUARY 2017

# LOS SERRANOS RANCH

www.losserranoshoa.org

Professionally Managed by Keystone Pacific Property Management, Inc. - 41593 Winchester Road, Suite #113, Temecula, CA 92590



Happiness is not something you postpone for the future;  
it is something you design for the present. ~ *Jim Rohn*

HAPPY★NEW★YEAR

## HOW TO KEEP YOUR NEW YEAR'S RESOLUTION

The new year has arrived, and you have already drawn up your resolutions. Now, how to stick to your plan?

1. Put it all on paper. Write your resolutions down, and keep them in an accessible place as reminders - tape them to your mirror, write them in a journal or put them on your refrigerator door.
2. Mark your calendar. Set deadlines for yourself to tackle each step toward reaching your goal, one at a time.
3. Start as soon as possible. Go out and purchase the necessary equipment or literature; call now and set up an appointment with your dentist, your doctor, your trainer, your accountant....
4. Find a role model. Is there anyone who has succeeded in fulfilling an ambition like yours? Look to this person as a reminder that it is possible to achieve your goal.
5. Check your progress regularly, and give yourself an occasional reward for your efforts. Make sure the reward isn't contrary to your resolution; celebrate a cigarette-free month with a weekend trip or a new outfit, not with a cigarette!
6. Inform friends and family of your goals, and recruit them to regularly remind and support you in your endeavors.

**Tip:** \*\*\**Don't sweat the setbacks; persistence is the key*\*\*\*

### BOARD OF DIRECTORS:

President – Roman Nava  
Vice President – Leticia Crawford  
Treasurer – Matt Brown  
Secretary – Victor Weaver  
Member-at-Large – Philip Issa

### NEXT BOARD MEETING:

February 21, 2017  
6:00 PM – Executive Session  
7:00 PM – General Session  
Butterfield Fire Station, 5551  
Butterfield Ranch Road, Chino Hills

*The final agenda will be posted at the entryways at least 4 days in advance of the meeting. You may also obtain a copy of the agenda by contacting management at 951-491-6863.*

### IMPORTANT NUMBERS: ASSOCIATION MANAGER:

Serina Washington, CMCA, AMS  
Phone: 951-491-6863  
Fax: 951-491-6864  
swashington@keystonepacific.com  
*Emergency After Hours: 949-833-2600*

### COMMON AREA ISSUES: Gina Privitt

Phone: 951-491-7362  
gprivitt@keystonepacific.com

### BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 951-491-6866  
customercare@keystonepacific.com

### VISIT

**www.losserranoshoa.org to:**

Pay your association bill online  
Submit maintenance requests  
Obtain minutes

Access your assessment billing account



# JANUARY 2017 REMINDERS

Keystone Pacific will be closed in observance of the Holiday Season -  
\* Monday, January 2nd



**After – Hours Service Line –** For after hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies

## A MEMBERS RIGHT TO PRIVACY

California Civil Code allows a member to request to be removed from the membership list to prevent release of their private contact information to a member requesting the membership list. In order to opt-out of the membership list, you must notify the Association **in writing**. If you choose to opt-out of sharing your name, property address, email address and mailing address under the membership list, the opt-out designation shall remain in effect until changed by you, by written notification to management. If you wish to opt-out, please complete the Opt-Out Form on our website at: <http://www.kppm.com/forms/opt-out.php>.

## MINDENVALE SCHOOL PARKING ISSUES

We continue to receive reports of vehicles parking in front of the gate at Mindenvale and behind the gates waiting for their children to be dismissed from school. We want to remind residents that parking in front of the gates at the Mindenvale Entrance is not permitted. This creates congestion and it can be dangerous for pedestrians or vehicles as it may create a blind spot. Parking behind the gates in the red zones is an immediate tow and we will be enforcing vehicles in violation of this parking rule. The towing of vehicles will be at the expense of the owner of the vehicle in violation. Thank you for your cooperation!



## NEW MAILBOXES COMING SOON!

The Board of Directors have approved to replace all the mailboxes in the community as most of the mailboxes are in disrepair. The mailboxes will be the same white mailboxes that are currently installed with the addresses noted on them. The new mailboxes will be installed within the next couple of months.



**Please remember that Holiday Decorations should be removed by January 15, 2017.**

## HomeWiseDocs.com

Keystone Pacific is pleased to announce our partnering with HomeWiseDocs.com, a third party online document, data delivery and communication service. HomeWiseDocs will facilitate all escrow and lender resale demand service requests. They will provide reliable, around-the-clock online access to all association documents and association information that is necessary to lenders, closing agents, real estate professionals and homeowners. To obtain information, please contact:

Online Chat at [www.homewisedocs.com](http://www.homewisedocs.com)

Help Desk: 866.925.5004 x 1

e-mail: [info@homewisedocs.com](mailto:info@homewisedocs.com)