

May 2020

LOS SERRANOS RANCH

www.losserranoshoa.com

IF YOU RENT YOUR HOME.....WHAT YOU NEED TO KNOW

If you are renting out your home or rooms in your home, please be sure to provide a copy of the Rules and Regulations to your tenants when they move in. It is the responsibility of the **homeowner** to make sure that tenants follow the Association's Rules and Regulations and the provisions of the Governing Documents. Ultimately, it is the homeowner that will be mailed violation notices, called to a hearing and imposed fines if their tenant is not obeying the rules of the community. If you need a copy of any Association documents, you may access all Association documents on losserranoshoa.org.

SPEEDING IN THE COMMUNITY

It has been reported that some residents in the community are using some of the streets as a raceway. Please keep in mind that speeding is not only prohibited but also very dangerous. We have asked residents to report these individuals directly to the Sheriff's Department. Please be careful and slow down!

NEED PAINT?

If you haven't painted components of your home in the last 5 years, the answer is probably YES.

It has come to the attention of Management that many of the homes in the community are requiring paint due to fading and/or staining. If you receive a letter in the mail requesting that you either paint or clean the outside of the home, please take a minute to do an inspection.

Ask yourself these questions:

- Are my shutters, trim or garage door(s) fading?
- Is my front door leaving paint flakes on my front porch?
- Is my stucco too stained to clean?
- Are my gutters peeling?

If any of these answers are yes, please begin the process to re-paint your home. Please keep in mind that any painting must stay within the current color scheme. **COLOR OPTIONS:** There are approved color schemes to choose from which are open to all homeowners. **You must pick one structured scheme and you may NOT mix and match from different ones or paint houses the same color as existing unless approved by the Board of Directors.**

The link below will take you directly to the color schemes for Los Serranos.

https://www.dunnedwards.com/colors/archive/color-ark_pro/losserranos-ranch/los-serranos-ranch

Please contact your Community Manager if you have any questions about the painting process.

BOARD OF DIRECTORS

President—Roman Nava
Vice President— Brent Hill
Treasurer— Leticia Crawford
Secretary—Rene del Rosario
Member-at-Large— June Jones

NEXT BOARD MEETING

Tuesday, June 23, 2020

6:00 PM—Executive Session
(closed session)

7:00 PM—General Session (open session)

Chino Hills Community Center
14250 Peyton Dr., Chino Hills

The final agenda will be posted at the entryways at least 4 days in advance of the meeting. You may also obtain a copy of the agenda by contacting management at 909-297-2553.

COVERING MANAGER:

Trina Alexander

Phone: 909-297-2556

Fax: 909-335-3840

talexander@keystonepacific.com

Emergency After Hours: 909-297-2550

COMMON AREA ISSUES/GATE REMOTES AND KEYS

Fawne Adams

Phone: 909-297-2558

fadams@keystonepacific.com

VEHICLE GATE CODE: #8454

PEDESTRIAN GATE CODE: 432

BILLING QUESTIONS/ADDRESS CHANGES/ WEBSITE LOGIN

Phone: 949-833-2600

customercare@keystonepacific.com

VISIT

www.losserranoshoa.org to:

Pay your association bill online

Submit maintenance requests

Access your assessment billing account

Managed by Keystone
3155-D Sedona Court, Suite 150
Ontario, CA 91764

May 2020 REMINDERS

- Keystone is Closed in Observance of Memorial Day - Monday, May 25th
- For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Street Sweeping Day - 2nd and 4th Tuesday each month. Please have your cars moved off of the street these days so the streets can be swept.
- Trash Pick-Up Day - Thursday
Please remove trash cans from the common areas after this day.
- Tuesday, June 23, 2020- Board Meeting @ 6:30 PM

HOME OF THE MONTH

The winner for May is:

4309 Foxrun Drive

Be on the lookout in the community for the sign in the winner's front yard!

Thank you for taking pride in your home!



COVID-19 PRECAUTIONS

Wash your hands

Wash your hands with soap and running water when **hands are visibly dirty**



If your **hands are not visibly dirty**, frequently clean them by using alcohol-based hand rub or soap and water



Protect yourself and others from getting sick

Wash your hands



- after coughing or sneezing
- when caring for the sick
- before, during and after you prepare food
- before eating
- after toilet use
- when hands are visibly dirty
- after handling animals or animal waste



Protect others from getting sick

When coughing and sneezing **cover mouth and nose** with flexed elbow or tissue



Throw tissue into closed bin immediately after use

Clean hands with alcohol-based hand rub or soap and water after coughing or sneezing and when caring for the sick



Protect others from getting sick



Avoid close contact when you are experiencing cough and fever

Avoid spitting in public



If you have fever, cough and difficulty breathing **seek medical care early** and share previous travel history with your health care provider

