

November 2020



LOS SERRANOS RANCH

www.losserranoshoa.com

FALL BACK Y'ALL

It is that time again! On Sunday, November 1st you are not going to want to forget to turn your clocks back one hour. This is also a good time to change the batteries in your smoke detectors. A quality alkaline battery should be installed and replaced every six months or so. Please keep in mind, that rechargeable batteries should never be used in smoke detectors.



RENTING OUT YOUR HOME TO TENANTS?

If you are renting out your home or rooms in your home, please be sure to provide a copy of the Rules and Regulations to your tenants when they move in. It is the responsibility of the **homeowner** to make sure that tenants follow the Association's Rules and Regulations and the provisions of the Governing Documents. Ultimately, it is the homeowner that will be mailed violation notices, called to a hearing and imposed fines if their tenant is not obeying the rules of the community. If you need a copy of any Association documents, you may access all Association documents on losserranoshoa.org.

KIDS PLAYING IN THE STREETS AND COMMON AREAS

It has come to managements attention that there are several kids playing in the streets and common area landscape. Please be make sure you are supervising your children at all times and do not let them play in the common area landscape or monetary fines may be charged to your account.

WATCH YOUR SPEED

The speed limit within the community is 25 MPH, however, it would be very much appreciated if homeowners would use this as their top speed guideline and navigate a little slower through the neighborhood. There are many children walking and riding their bikes to and from school or the park area and safety is our biggest concern. Thank you for your cooperation.

HOME OF THE MONTH

The winner for September is:

16450 Denhaven

Be on the lookout in the community for the sign in the winner's front yard!

Thank you for taking pride in your home!



BOARD OF DIRECTORS

President—Roman Nava
Vice President— Brent Hill
Treasurer— Leticia Crawford
Secretary— Vacant
Member-at-Large—Mark Dunning

NEXT BOARD MEETING

Tuesday, December 22, 2020
6:00 PM—Executive Session (closed session)
7:00 PM—General Session (open session)
Zoom

The final agenda will be posted at the entryways at least 4 days in advance of the meeting. You may also obtain a copy of the agenda by contacting management at 909-297-2553.

ASSOCIATION MANAGER:

Kaylin Porritt, CMCA
Phone: 909-297-2553
Fax: 909-335-3840
kporritt@keystonepacific.com
Emergency After Hours: 909-297-2550

COMMON AREA ISSUES/GATE REMOTES AND KEYS

Fawne Adams
Phone: 909-297-2558
fadams@keystonepacific.com

VEHICLE GATE CODE: #7935
PEDESTRIAN GATE CODE: 543

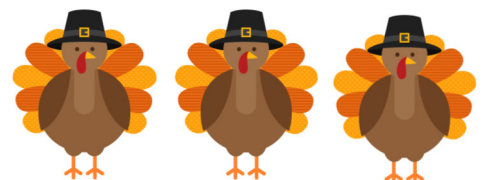
BILLING QUESTIONS/ADDRESS CHANGES/ WEBSITE LOGIN

Phone: 949-833-2600
customer@keystonepacific.com

VISIT

www.losserranoshoa.org to:

Pay your association bill online
Submit maintenance requests
Access your assessment billing account



Managed by Keystone
3155-D Sedona Court, Suite 150
Ontario, CA 91764

November 2020 REMINDERS

- Keystone is Closed in Observance of the Following Days -
 - * Veteran's Day– Wednesday, November 11th
 - * Thanksgiving - Thursday, November 26th
 - * Day After Thanksgiving- Friday, November 27th
- For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Street Sweeping Day - 2nd and 4th Tuesday each month. Please have your cars moved off of the street these days so the streets can be swept.
- Trash Pick-Up Day - Thursday
Please remove trash cans from the common areas after this day.
- Tuesday, December 22, 2020- Board Meeting @ 6:30 PM, Due to Covid-19 Restrictions the meeting location is to be determined.



SIGN UP FOR THE ACH PROGRAM

Save time and money and never miss a payment again. Sign up to have your assessment payments automatically debited from your checking or savings account. Please call Customer Care at 949-833-2600 or send an e-mail to customercare@keystonepacific.com to request an ACH application.

ANNUAL HOLIDAY DECORATING CONTEST

We are looking forward to seeing everyone's holiday decorating this year. If you wish to be included, please make sure your holiday decorations/lights are up no later than Friday, December 11th. The judging will take place and the results will be posted in the February 2020 newsletter.

FAMILY VISITING FOR THE HOLIDAYS?

As the holiday season approaches, we would like to remind everyone about parking within the community. During this time of year, many people have get-togethers with family and friends. This creates a lot of extra vehicle traffic on the streets. In addition, recreational vehicles are only allowed in the community for a maximum of 72 hours, not for family to live in for an extended stay. Please be courteous to your neighbors. Most likely, they will have family visiting also. Please utilize your garage for parking as much as possible. This will create more room for everyone!

Remember, if you have a guest staying overnight, each resident is allowed 20 safelist days in a 180 day window. In order to safelist a vehicle you need your specific address's Activation Code, which you can obtain from Management. Once you have the code:

1. Visit www.patrol-one.com
2. Click the big, blue Safelisting button
3. Click the orange, "Create/Activate" button at the top right of the screen
4. Enter your Activation Code and click the "Activate" button
5. Complete the resident contact information section



LOCKING MAILBOXES

The Board of Directors approved the Gibraltar Mailboxes MLM165W1 Marshall Locking Post Mount Mailbox, Large, White as the approved locking mailbox that you can purchase at Home Depot or Amazon and install in place of your current mailbox. Please note that once you remove the mailbox installed by the Association and install the locking mailbox, you will now assume responsibility for the maintenance of the locking mailbox. The number used on the front of the mailbox must be 1" black vinyl numbers as similar to the current font as possible.

https://www.amazon.com/Gibraltar-Mailboxes-MLM16KB1-Marshall-Locking/dp/B07BHYBF5Y/ref=sr_1_9?crid=CT2OW3TUHKNU&keywords=locking%2Bmailbox&qid=1567011663&s=gateway&prefix=locking%2Bma%2Caps%2C186&sr=8-9&th=1

<https://www.homedepot.com/p/Gibraltar-Mailboxes-Marshall-White-Post-Mount-Locking-Mailbox-MLM16KW1/303650037>